



HAVO B.V. QUALITY MANAGEMENT SYSTEM

What was once a small start-up, has grown into an internationally renowned company. In 1963, we were proud to call several schools near Bussum our clients. Today, we supply clients from over 50 countries with Creall and private label products. With our creative products we inspire young and old to have fun creating something wonderful. Meanwhile, the end users never have to worry about working with them, because product safety and quality have been our core concern since the company's foundation. How do we ensure this?

The quality of the raw materials we use has a great impact on the quality of our creative products. That is why we select our suppliers carefully and maintain relationships that are built on trust with them. We work with reputable European companies that offer us safe and high-quality materials. Of course, we always test the materials on entry and request supplementary test on an arbitrary basis. This way we guarantee that no substandard or unsafe materials are used in our products.

When it concerns our work process, the same principle applies: if the source is qualitative, the end product will be as well. We believe in our employees: their knowledge, their expertise, their craftsmanship. Our people develop and produce our products, so it makes sense that they are the experts. That is why we create a corporate culture in which our employees feel responsible for product safety and quality. New employees aren't simply told how to do their job, but they are taught how to do it well: how to recognise high-quality products and how to make them. We facilitate enhancing knowledge and expertise and encourage our employees to do so. That is how our employees are able to continuously turn high-quality raw materials into qualitative products. In addition, we are ISO 9001 certified and we and independent laboratories test our products regularly to safeguard their safety and quality.

Havo b.v. is a growing, innovative company. We thrive through our flexibility and our active, investigative attitude. This means we can easily respond to changes coming from our clients, ourselves or the outside world, without losing quality or safety. We serve our clients best when we produce and supply high-quality, safe products. That is always our main focus. To do so, we trust in our expertise, our knowledge and our craftsmanship, while continuously keeping up with innovations in our branch. That is why we can safely state that at Havo, creativity and quality go hand in hand.

If you would like to know more about our social and ethical values and responsibilities, please see our [code of conduct](#).